



ESG Profiling Entry

Participating Organisation Name:	Circle Home Limited
Representative Email	info@circlehome.co
Participant/ Solution Provider	Participant
Industry/ Business Category	Air and Water Purification Service
Applicable Boundary	An Air and water purification service promotes sustainable development and ensures healthy environments for stakeholders (Homes, governments, schools, medical centers, restaurants, and buildings.)
Prioritised Common ESG Aspects	
	 ✓ ESG-E1 Water Management ✓ ESG-E2 Energy Management: Reuse, Recycling & Resource Recovery ✓ ESG-E4 Reduction of Plastic Usage ✓ ESG-E5 Green Building Design ✓ ESG-S1 Data Protection and Privacy ✓ ESG-S2 Occupational Health and Safety ✓ ESG-S3 Diversity, Equality and Inclusion ✓ ESG-S4 Customer Service, Support, Complaint Handling and Dispute Resolution ✓ ESG-G1 Corporate Compliance ✓ ESG-G2 Stakeholder Engagement
ESG-E1 - Water Management Please	 ✓ ESG-E1a Record amount of water consumption ✓ ESG-E1b Set target on water consumption intensity ✓ ESG-E1c Formulate action plan(s) on reduction of water consumption
ESG-E2 - Energy Management Please	 ✓ ESG-E2a Record consumption of purchased electricity (e.g. CLP, HKE, CSG, CEM), Gas, LPG ✓ ESG-E2c Set target on energy consumption intensity ✓ ESG-E2d Formulate action plan(s) on reduction of energy consumption
ESG-E3 - Waste Management: Reuse, Recycling & Resource Recovery Please	❤ ESG-E3a Classify recyclable waste in operation

ESG-E4 - Reduction of Plastic Usage Please	ESG-E4d Provide refillable water from water dispensers in common areas
ESG-E5 Green Building Design Please	ESG-E5c Use sustainable materials for construction and renovation
ESG-S1 - Data Protection and Privacy Please	 ✓ ESG-S1a Limit the collection of personal data ✓ ESG-S1b Obtain data by lawful and fair means ✓ ESG-S1d Protect personal data by adequate security safeguards
ESG-S2 - Occupational Health and Safety Please	 ESG-S2a Provide training and instruction on occupational health and safety to employees ESG-S2b Record occupational injuries and emergencies
ESG-S3 - Diversity, Equality and Inclusion Please	 ESG-S3a Provide training against discrimination on the ground of race, gender and LGBTQIA+ groups ESG-S3b Implement initiatives on equal remuneration and benefits for all employees, regardless of gender or age
ESG-S4 - Customer Service, Support, Complaint Handling and Dispute Resolution Please	 ✓ ESG-S4a Record customer complaints ✓ ESG-S4b Implement complaint handling mechanisms ✓ ESG-S4c Offer warranty on products and services
ESG-G1 - Corporate Compliance Please	 ✓ ESG-G1a Achieve zero non-compliance incident, associated with industry standards or regulations ✓ ESG-G1b Maintain compliance with restricted substances regulations
ESG-G2 - Stakeholder Engagement Please	ESG-G2a Conduct meetings with stakeholders within the value chain such as Owner's Corporation, tenant and Trade Union

Key Performance Indicator (KPI)

Please select the number of ESG KPIs you would like to define: KPI-1 Self-defined ESG KPI KPI-2 Self-defined ESG KPI KPI-3 Self-defined ESG KPI KPI-4 Self-defined ESG KPI KPI-5 Self-defined ESG KPI
--

KPI-1: Self-defined ESG KPI

Reduction in Carbon Emissions
❤ Disclose the Plan
Implement energy-efficient technologies and processes to reduce energy consumption.
Water Management
❤ Disclose the Plan
Invest in water-efficient technologies for the purification equipment used in service offerings

KPI-3	❤ Disclose the Plan
KPI-3 Plan:	Organize volunteer events for tree planting, river clean-ups, and other environmental initiatives.
KPI-4: Self-defined ESG KPI	
KPI-4	Employee Enagement
KPI-4	❤ Disclose the Plan
KPI-4 Plan:	10 percentage increase in employee participation in ESG-related training and well-being programs.
KPI-5: Self-defined ESG KPI	
KPI-5	Compliance with Environmental Regulations
KPI-5	❤ Disclose the Plan
KPI-5 Plan:	Conduct internal audits and assessments to identify potential areas for improvement
Please select:	Proceed to explore the remaining ESG Aspects and dedicate more time and attention to enrich the ESG Profile
ESG Aspect(s)	ESG-E9 Food Waste Management ESG-E13 Prevention of Pollution ESG-E14 Sustainable Resource Use ESG-E15 Biodiversity Enhancement, Maintain Natural Habitats ESG-E16 Supply Chain Environmental Assessment ESG-E17 Climate Change Mitigation and Adaptation ESG-E18 Promotion of Life Cycle Assessment (LCA) ESG-E19 Reduction of Transport Volume ESG-S5 Anti-Corruption ESG-S6 Promotion of Social Responsibility in Value Chain ESG-S7 Fair Competition ESG-S8 Customer Health and Safety ESG-S9 Service and Facility Support for Vulnerable Groups ESG-S10 Resolving Complaint ESG-S11 Right at Work, Freedom of Association on Collective Bargaining ESG-S12 Employment and Employment Relationship ESG-S13 Child Labour ESG-S14 Marketing and Labelling ESG-S15 Local Community Involvement ESG-G3 Strategy for Sustainability Development ESG-G4 Board and Management Roles & Responsibilities ESG-G5 Risk and Opportunity
ESG-E9 Food Waste Management Please	❤ ESG-E9c Donate excess food
ESG-E13 - Prevention of Pollution Please	ESG-E13a Identify sources of pollution such as air pollution, water pollution, soil pollution, noise pollution

	and light pollution ✓ ESG-E13b Formulate action plan(s) on prevention of pollution
ESG-E14 - Sustainable Resource Use Please	 ✓ ESG-E14a Minimize resource requirements of a product ✓ ESG-E14b Simplify the part structure and packing of a product or design with sustainable materials (reusable, recyclable and repairable) ✓ ESG-E14c Provide product with longer product life at a reasonable cost
ESG-E15 - Biodiversity Enhancement, Maintain Natural Habitats Please	 ✓ ESG-E15a Maintain the culture and original habitats landscape such as engaging in dialogue with local communities ✓ ESG-E15b Commit to reduce the loss of ecosystem diversity and maintain species diversity
ESG-E16 - Supply Chain Environmental Assessment Please	ESG-E16b Provide training and guidelines to supply chain stakeholders on the compliance of green supply chain practises
ESG-E17 - Climate Change Mitigation and Adaptation Please	 ✓ ESG-E17a Develop strategy for climate change adaptation and mitigation ✓ ESG-E17b Adapt infrastructure to extreme adverse climate conditions
ESG-E18 - Promotion of Life Cycle Assessment (LCA) Please	 ✓ ESG-E18b Select raw materials from recycled content, or / and renewable resources ✓ ESG-E18c Reduce the environmental impact of packaging throughout its lifecycle
ESG-E19 - Reduction of Transport Volume Please	ESG-E19a Reduce product distribution-related transportation (upstream and downstream transportation) such as local sourcing and production
ESG-S5 - Anti-Corruption Please	 ✓ ESG-S5a Provide training to employee ✓ ESG-S5b Organize events or campaigns to promote anti-corruption ✓ ESG-S5c Provide guidance on developing anti-corruption policies or establish oversight mechanisms for handling complaints related to corruption
ESG-S6 - Promotion of Social Responsibility in Value Chain Please	 ✓ ESG-S6a Promote social responsibility in purchasing, distribution and contracting policies or practises ✓ ESG-S6b Implement fair business practises throughout the value chain, such as fair price, adequate delivery time and stable contracts
ESG-S7 - Fair Competition Please	 ✓ ESG-S7a Establish procedures to prevent engaging in anti-competitive behaviour ✓ ESG-S7b Support anti-trust and anti-dumpling practises ✓ ESG-S7c Cooperate with relevant authorities to ensure compliance on fair competition
ESG-S8 - Customer Health and Safety Please	 ✓ ESG-S8a Reduce the use of products with harmful chemicals for health and environment ✓ ESG-S8b Provide products and services with considering normal foreseeable conditions of use or

	potential misuse scenarios ✓ ESG-S8d Undertake an audit of hygiene standards
ESG-S9 - Service and Facility Support for Vulnerable Groups Please	 ✓ ESG-S9a Provide services and facilities for individuals with disabilities ✓ ESG-S9b Provide support to the elderly group through services and facilities ✓ ESG-S9c Provide adequate information to the public on supports and facilities of barrier-free accessibility
ESG-S10 - Resolving Complaint Please	 ✓ ESG-S10a Establish an independent complaint handling process ✓ ESG-S10b Set up independent committee or body to monitor grievance resolution outcomes
ESG-S11 - Right at Work, Freedom of Association on Collective Bargaining Please	 ✓ ESG-S11a Establish channels for the freedom of expression of employee ✓ ESG-S11b Provide training on the elimination of discrimination regarding employment and occupation
ESG-S12 - Employment and Employment Relationship Please	 ✓ ESG-S12a Record the employment turnover rate ✓ ESG-S12b Provide skill development, recognition programs, learning programs to employees
ESG-S13 - Child Labour Please	 ✓ ESG-S13a Identify risks of the operation of child labour ✓ ESG-S13b Implement initiatives to prevent child labour by supporting ethical supply chains and avoiding products associated with child labour
ESG-S14 - Marketing and Labelling Please	 ✓ ESG-S14a Provide factual and unbiased information ✓ ESG-S14b Implement fair contractual practises and ethical, responsible marketing ✓ ESG-S14c Provide product information such as product performance, country of origin, energy efficiency, ingredients, safe use, storage and disposal conditions
ESG-S15 - Local Community Involvement Please	ESG-S15b Offer opportunities to stakeholders to participate in volunteering, tours or events
ESG-G3 - Strategy for Sustainability Development Please	 ✓ ESG-G3a Publicly disclosure the commitment to a sustainable development strategy ✓ ESG-G3b Set sustainability goals aligned with organisation's mission and values
ESG-G4 - Board and Management Roles & Responsibilities Please	 ✓ ESG-G4a Dedicate sustainability team / committee within the board with clear roles and responsibilities ✓ ESG-G4b Allocate resources toward the implementation of sustainability action plans, such as providing training on sustainability
ESG-G5 - Risk and Opportunity Please	ESG-G5a Adopt frameworks such as the Task Force on Climate-related Financial Disclosures (TCFD), scenario analysis and the Carbon Disclosure Project (CDP) to assess potential risks and opportunities associated with products and services related to climate change and sustainability